

Bristol and Burlington Community Resources

Crisis Support

988 Lifeline

Call or text 988

Available 24/7/365 in times of crisis or mental health struggles

Also has veteran crisis line, Spanish speaking assistance, ASL options, and LGBTQI+ support

CT Mobile Crisis

Call 211 and press 1 for crisis assistance

Available 24/7/365 for adults and children

Mobile crisis team available to respond in person to assist

National Domestic Violence Hotline

Call 800-799-7233

Text Start to 88788

Available 24/7/365

Hotline offers support and resources for survivors and/or their family members

Day Centers

The Agape House

43 School Street Bristol

Assistance and hot meals available Mon-Sat 8am-12pm

Brian's Angels Homeless Outreach

99 Summer Street Bristol

Offers assistance, showers, hot/cold lunches, and take-home meals Tue–Sun 12pm-3pm

St. Vincent DePaul Mission of Bristol (Resource Center and Shelter)

19 Jacobs Street Bristol

Offers walk-in services including housing assistance, shelter placement, showers, laundry, and computer lab access for the homeless or people at risk of homelessness

Resource center hours Mon– Fri 8am-4pm. Call 860-589-8239 for questions or to schedule appointment

Laundry facility available 8am-2pm (detergent provided) and shower facility available 8am-2pm (towel & toiletries provided)

For housing help 24/7, call **211** for assistance

The Bristol Senior Center

240 Stafford Avenue Bristol

Phone # 860-584-7895

Hours: Mon–Fri 8:30am-5pm

Day center for people 55 and older. Free membership for Bristol Residents and \$40 for non-Bristol residents. Many daily activities and social worker on site for more assistance

The Burlington Senior Center

200 Spielman Highway Burlington

Phone # 860-673-6789

Day center for Burlington residents that are 55 and older. Many activities scheduled each month. Check out burlingtonct.gov/298/Senior-Center-Programs for more information

Food Pantries

Blessed Pantry

739 Terryville Ave Bristol

Sunday 9:30 am – 1 pm

Gloria Dei's Food Pantry

355 Camp St. Bristol

First Saturday of each month 10 am – 12 pm

Grace Baptist Church Pantry

736 King St. Bristol

2nd and 3rd Saturday of each month 10 am - 12 pm

New Horizons Living Centers Food Pantry

43 Prospect St. Bristol

Wednesdays 1:30 pm - 5:30 pm

Meals for Neighbors Food Pantry

27 Judd St. Bristol

Curbside Pantry Mondays and Wednesdays 10 am – 10:30 am

In Person Shopping Tuesdays and Thursdays 10 am – 10:30 am

Soup Kitchen Dinners Monday, Tuesday, Wednesday 4:30 pm – 5:15 pm

Salvation Army

19 Stearns St. Bristol

In person dining Monday, Wednesday & Friday 11:30 am - 1 pm

Pantry available Monday-Friday 9 am – 2 pm

Call to schedule appointment for pantry

CT Foodshare Mobile Pantry

Mobile pantry traveling to locations throughout Connecticut

Check online for locations and times town by town at mobilefoodpantry.ctfoodshare.org

Can also text Foodshare to 85511 for pantry dates, times, and locations

Hand to Hand Direct Care Ministry

465 North Main St Bristol

Phone # 860-973-3676

Offers furniture, household items, and clothing to those in need

The Pet Spa

199 Riverside Ave. Bristol. 860-584-5611

Pet food and pet supply pantry

Use outdoor pantry or speak to staff for more assistance

[Employment Assistance](#)

BristolWorks!

430 North Main St. Bristol

Email: info@bristolworksct.org

Phone # 860-634-5333

Offers training and job placement help

People Ready

204 North St. Bristol

Phone # 860-610-8920

Temporary employment assistance

Arrive in person Monday – Saturday 5:30 am – 6 pm

CT Hires

Helps you find jobs throughout Connecticut

www.cthires.com

American Job Center

www.capitalworkforce.org/american-job-centers

Phone # 860-899-3620

Offers career guidance and job placement

[Social Assistance](#)**Burlington Social Services**

200 Spielman Hwy Burlington

Phone # 860-550-5415 or email socialservices@burlingtonct.us

For Burlington residents in need of social assistance and food pantry items

By appointment only for social assistance

Food pantry open every other Tuesday 9:30 am-11 am for Burlington residents only

Bristol Parks, Recreation, Youth and Community Services

51 High St Bristol

Phone # 860-314-4690

Email: parksandrecreation@bristolct.gov

Office Hours: Mon, Tues, Thurs 8am-5:30pm, Wed 8am-7pm, closed Fri

Offers many services including advocacy, information and referral, guidance, short-term case management, and support services to adults, elderly, and disabled Bristol residents in need

Human Resource Agency (HRA)

55 South Street Bristol

Phone # 860-584-2725

Office Hours: Mon–Fri 8:30am-4:30pm (CLOSED 12pm-1pm for lunch)

Offers early childhood services, elderly services, emergency assistance, assistance with applications, energy assistance, employment assistance, and case management

Veteran Strong Community Center

111 North Main St. Bristol

Phone # 860-584-6258

Email: info@vetstronginc.org

Offers information and resources for veterans, service members, and their families

WIC (Women, Children, and Infants Program)

11 Bellevue Ave Bristol

Phone # 860-585-3280

Office hours: Mon, Tue, Thurs 8am-5pm, Wed 8am-6pm, Fri 8am-1pm

Provides food, supplies, and education to pregnant women and families with children under 5 years old

Bristol Family Resource Centers

At Greene-Hills School, phone # 860-584-7822

At South Side School, phone # 860-584-7812

At West Bristol School, phone # 860-584-7814

Three centers in Bristol to assist families with school aged children. Services available for families of Bristol students attending any of the Bristol Public Schools. Please contact one of the schools at the above phone numbers for more guidance and assistance

Bristol Housing Authority (BHA)

164 Jerome Ave Bristol

Phone # 860-582-6313

Provides assistance with housing for low- and moderate-income families, seniors, and the disabled (non-elderly) including help with state housing assistance programs (such as Section 8)

Prudence Crandall Center

594 Burritt St. New Britain

Phone # 860-225-5187 or Hotline # 888-774-2900

Provides shelter, housing, and support for people experiencing or are survivors of domestic violence

[State Assistance Resources](#)**Access Health**

Phone # 860-805-4325

accesshealthct.com

Medical and dental health insurance marketplace (includes Medicaid/Medicare insurance). Call for phone assistance through the process or navigate same system online at the website listed

Food, Cash, and Insurance Assistance

Phone # 855-626-6632

connect.ct.gov

Apply online through DSS for SNAP, cash assistance, and Medicaid benefits. Create an account and click “apply for benefits” to apply for these services. It is the quickest way to receive benefits. You can print paper application online (portal.ct.gov/dss/snap/supplemental-nutrition-assistance-program---snap/apply). By phone call, you can request paper application be mailed to you. Paper applications must be mailed back to DSS

Disability Benefits

Phone # 855-626-6632

Local Office: 30 Christian Lane New Britain

Office & Phone hours: Mon-Fri 8am-4:30pm

To fill out an application for disability benefits, speak to a DSS worker over the phone or at the local office for assistance with application process and obtaining proper documentation

Unemployment Benefits

portal.ct.gov/dol/unemployment-benefits?language=en_US

Apply online for unemployment benefits through link above

Free Cell Phone Services

For individuals receiving assistance benefits such as SNAP/Medicaid/SSI/Section 8:

Assurance Wireless. Apply online at assurancewireless.com or call 888-321-5880 to have paper application sent to your address. Can get sim card and cell phone through this company

Safe Link Wireless. Apply online for sim card for your existing phone at safelinkwireless.com

One free cell phone and/or sim card per household!

Transportation Assistance

MTM (Non-Medical Emergency Transportation, NEMT)

Phone # 855-478-7350

Offers free transportation to medical appointments for people with Husky/Medicaid insurance. Must book a ride at least 48 hours in advance of appointment

Dial-A-Ride

55 South St Bristol

Phone # 860-589-6968

Offers wheelchair accessible transport for Bristol residents who are 55 and older or are on social security disability for a low-cost fee or no cost if you qualify. Contact the Bristol Senior Center (860-584-7895) or HRA (860-582-7490) for assistance with application

ADA Paratransit Service

Apply by phone at 860-247-5329 Ext 3100 or email cvicente@ghtd.org

hartfordtransit.org/ada-paratransit-services/ada-application-process-and-eligibility/

For people with disabilities unable to use public transportation. Provides free or low-cost wheelchair accessible transportation to those who qualify. Use website above for more instructions on application process and to access an application for services

[Mobile Medical Care Units](#)**Community Health Center (CHC) Mobile Unit**

Unit at Agape House Tuesday and Thursday 9am–12pm

Unit at Brian's Angels Tuesday afternoon 1 pm -3 pm

Can perform primary care, walk-in care, sick visits, testing, manage chronic conditions, and more. Can get services without insurance in some cases

Wheeler Mobile Unit

Unit at Agape House every other Wednesday 9am-11:45pm

Unit pauses operations during winter months

Can perform primary care, walk-in care, sick visits, testing, and manage chronic conditions, and more

[Medical/Dental/Vision Care Services](#)

Bristol Health Medical Care Center

15 Riverside Ave Bristol

Phone # 860-314-2052

Primary care doctor in Bristol. Accepts Husky/Medicaid insurance

Community Health Center of Bristol

395 N Main St Bristol

Phone # 860-585-5000

Primary care doctor in Bristol. Accepts Husky/Medicaid insurance

Wheeler Clinic

One Hope St Bristol

Phone # 860-793-3500

Offers primary care and blood draw station in office. Call to schedule appointment

Admire Dental

123 Farmington Ave Bristol

Phone # 860-845-8872

Offers dental cleanings and care. Accepts Husky/Medicaid insurance

UConn Dental Clinic

263 Farmington Ave Farmington

Phone # 860-679-7600

Offers low-cost dental services for people without dental insurance. Requested payment is income based. Often has waitlist for services

Family Eye Care

780 King St Bristol

Phone # 860-584-5528

Accepts Husky/Medicaid insurance for vision treatment and exams

Mental Health Services**Wheeler Clinic**

One Hope St Bristol

Phone # 860-793-3500

For new clients, open access hours are in person at the above address Mon-Fri 9am-3pm. Show up anytime in the time window without an appointment to go through intake process. For existing clients, call phone number above for appointments. Offers a variety of programs with both in person and virtual options

Bristol Health Counseling Center

420 North Main St Bristol

Phone # 860-583-5858

Hours: Mon-Fri 9am-5pm

Offers a variety of program options. Accepts Husky/Medicaid and Medicare insurance. Call to schedule an appointment

WCT Health & Wellness

255 North Main St Suite 100 Bristol

Phone # 203-518-8218

Email: info@wctbehavioral.com

Offers a variety of provider and specialty options including med management. Also offers both in person (with multiple offices available) and virtual options. Call or email to schedule an appointment

Peaceful Mind Behavioral Health & Wellness

123 Middle St Bristol

Phone # 860-281-2280

Email: intake@peacefulmindbhw.com

Offers a variety of mental health services with offices in Bristol and Plantsville. Call or email to schedule an appointment

Community Mental Health Affiliates (CMHA)

233 Main St New Britain

Phone # 860-224-8192

Open access hours for intake Monday/Wednesday 9am-1pm and Tuesday/Thursday 11am-3pm. Show up in person anytime during the time window without an appointment to go through intake process. The earlier you can come during the time slot the better. Offers a variety of programs with both virtual and in person options

Community Health Center (CHC)

395 North Main St Bristol

Phone # 860-585-5000

Offers individual and group therapy options for CHC clients with both in person and virtual options. Must receive medical services through CHC to use mental health services through this provider

[Addiction Services](#)**Access Line**

Phone # 800-563-4086

Offers 24/7/365 access to inpatient substance use treatment with transportation to facility provided. Call phone number and they will walk you through the process

Root Center for Advanced Recovery

1098 Farmington Ave Bristol

Phone # 860-589-6433

Offers medication assisted treatment (including methadone) as well as mental health services and addiction support. For new patients, must do intake process at Hartford branch of the Root Center. Address of Root Center in Hartford is 12-14 Weston St in Hartford. Intake hours are Monday/Wednesday 6am-2pm, Tuesday/Thursday/Friday 6am-12pm and Saturday 6am-8am. Arrive anytime in person at Root Center in Hartford during intake window to go through intake process. After intake, may use branch closest to you for treatment

Wheeler Clinic

One Hope St Bristol

Phone # 860-793-3500

Offers medication assisted treatment and substance use programs (no Methadone treatment program at this facility). For new clients, must go through intake process for treatment. Open access hours for intake are in person at the above address Mon-Fri 9am-3pm. Show up anytime in the time window without an appointment to go through intake process. For existing clients, call phone number above to schedule an appointment for addiction services

Community Mental Health Affiliates (CMHA)

233 Main St New Britain

Phone # 860-224-8192

Offers medication assisted treatment and substance use programs (no Methadone treatment program at this facility). For new clients, must go through intake process for treatment. Open access hours for intake are Monday/Wednesday 9am-1pm and Tuesday/Thursday 11am-3pm. Show up in person anytime during the time window without an appointment to go through intake process

New Horizons Living Center

43 Prospect St Bristol

Phone # 860-584-2105

Email: info@newhorizonlivingcenters.org

Offers sober living housing, transitional housing, counseling, and support to people struggling with substance use disorder and/or mental health issues. Call or email them for more information about application process

[Harm Reduction Services](#)

Connecticut Harm Reduction Alliance

Phone # 860-922-5166

Hours in Bristol: Monday 9am-2pm at Family Dollar

Wednesdays 9:30am-12:30pm at Family Dollar and 12:45pm-2:30pm at Brian's Angels

Fridays 9:30am-12:30pm at Agape House and 12:45pm-2:30pm at Brian's Angels

Saturdays and Sundays (2nd & 4th of month) 12pm-3pm at Brian's Angels

Offers free mobile harm reduction services. For more times and locations, see website at ghhrc.org/contact-locations/

The Village Expanded Recovery Vehicle (VERV)

Phone # Jennifer Foss, Recovery Support Specialist 959-333-0068

Charles Bolling, Recovery Support Specialist 860-462-3214

Location/hours: Mondays | 1-3pm 331 Wethersfield Ave., Hartford, CT Tuesdays | 9-11am 450 Church St., Hartford, CT Wednesdays | 11am-2pm 617 Main St., Middletown, CT Thursdays | 9am-12pm 85 Arch St., New Britain, CT Fridays | 9-11am 716 Windsor St., Hartford, CT Fridays | 1-3pm 331 Wethersfield Ave., Hartford, CT

Offers free mobile harm reduction services, peer support, treatment assistance, and Suboxone treatment

This is not an all-inclusive list. If you are looking for more help using these resources and/or finding additional resources not found on this list, feel free to contact Bristol-Burlington Health District at 860-584-7682. We would be happy to help you find more resources to meet your individual needs.