

Bristol/Burlington's Community Resources/Services

Clinics

The Community Health Center (CHC)

395 North Main Street

Bristol, CT 06010

(860)-585-5000

Site Hours: (Mon. – Fri. 8:30am-5pm), (Sat. 8:30am- 12pm)

- ❖ CHC offers a multitude of services such as Primary Care, Behavioral Health, Pediatric Care, Chronic Disease Treatment, Urgent Care, Immunizations, Dental Hygiene Services, etc.

Wheeler Clinic

10 North Main Street/225 North Main Street

Bristol, CT 06010

(860)-793-3500

Site Hours: (Mon. – Fri. 8am-6pm)

- ❖ Wheeler offers Primary Care, Behavioral Health, Pediatric Care, Chronic Disease Treatment, LGBTQIA Services, Medication-assisted Treatment, Lab Services, etc.

Support Services

American Job Center (AJC)

43 North Main Street

Bristol, CT 06010

(860)-899-3620

Site Hours: (BY APP. -Mon. –Fri 8:30am-4:30pm)

- ❖ AJC is a partner of the Connecticut Department of Labor. There are multiple locations throughout the state. They offer job search assistance services such as resume building, interviewing workshops, outplacement support, career counseling, and access to a database with job openings. They offer service to all including; Veterans, Disabled persons, and Youth.

Burlington Social Services

200 Spielman Hwy
Burlington, CT 06013
(860)-550-5415
Contact: Michelle Huydic
Site Hours: (BY APP. – Tue. Mornings/or by request)

- ❖ Offers assistance to Burlington Residents who are in need of eye care, pediatric dentistry, and any other catastrophic occurrences. Available for all ages.

Community Services Department

51 High Street
Bristol, CT 06010
(860)-314-4690
Site Hours: (Mon. – Fri. 8:30am-5pm)

- ❖ Provides advocacy, information, referrals, guidance, and short-term case management to adults, elderly, and disabled residents. They assist with filling out applications, as well as Fair Housing, Relocation for displaced persons, and Evictions.

Human Resource Agency (HRA)

49 South Street
Bristol, CT 06010
(860)-584-2725
Site Hours: (Mon. – Fri. 8:30am-4:30pm), (CLOSED 12pm-1pm for lunch)

- ❖ HRA offers for Early Childhood Care, Elderly Services, Emergency Assistance, Employment and Training (18-24yrs old), Energy and Housing, Financial Services, and Health and Wellness.

People Ready

204 North Street
Bristol, CT 06010
(860)-610-8920
Site Hours: (Mon. – Fri. 5:30am-6pm, Sat. 6-8am)

- ❖ People Ready is a temporary employment agency for adults. This agency connects you to quick and reliable on-demand labor including construction, manufacturing and logistics, waste and recycling, and hospitality. Applicants need to apply in person.

The Senior Center

240 Stafford Avenue
Bristol, CT 06010
(860)-584-7895
Site Hours: (Mon. – Fri. 8:30pm-5pm)

- ❖ Bristol's Senior Center offers a number of services for those who are 55 years of age, and older. It is free to register as a member as a Bristol Resident. Non-Bristol Residents pay \$40 annually. Services include counseling services, tax assistance, wellness foot clinic, dental clinic, BP screenings, meals program, health screenings, and more.

Veterans Strong Community Center, Inc,

240 Stafford Avenue
Bristol, CT 06010
(860)-584-6258
Site Hours: (Mon. – Fri. 8:30pm-5pm)

- ❖ VSCC is a subsection of the Bristol Senior Center. They are partners of CT's Department of Veterans Affairs. They hold regional information, and are utilized as a resource center for Veterans, Service Members and Families, regardless of discharge status or branch/component.

Women, Children, and Infants Program (WIC)

51 High Street
Bristol, CT 06010
(860)-585-3280
Site Hours: (Mon., Tue., Th. 8am-5pm) (Wed. 8am-6pm) (Fri. 8am-1pm)
(2nd & 4th Sat. of the month)

- ❖ WIC is a Special Supplemental Nutrition Program that provides food, health care referrals, nutrition education, and breastfeeding promotion/support to low-income pregnant and postpartum women. They serve families with children up to the age of 5 years old.

Health Care Services

Access Health CT

(860)-805-4325
Website: accesshealthct.com
Hours: (Mon. – Fri. 8am-7pm) (Sat. 9am-3pm)

- ❖ Access Health CT is a health insurance marketplace that is responsible for connecting people to state insurance (Medicare/Medicaid). They offer a number of health plans, and financial help.

CT Health Dental Partnership

(855)-283-3682

Site Hours: (Mon. – Fri. 8am-5pm)

- ❖ CTDHP offers dental/oral healthcare to those with HUSKY INSURANCE. Call this number to locate the nearest location in your area.

North Central Area Agency on Aging (NCAA)

151 New Park Avenue #75

Hartford, CT 06106

Site Hours: (Mon. – Fri. 8:30am-4:30pm)

- ❖ NCAA provides planning, management of funding and advocacy services to older persons. Ensures that they have access to quality and cost-effective services, respite care services, long term care services, and aging resources.

Food Services

Burlington Food and Fuel Bank

200 Spielman Highway

Burlington, CT 06013

(860)-550-5415

Site Hours: (Every other Tue. 9:30am-11am)
(APP'S can be made)

Burlington Mobile Food Share

200 Spielman Highway

Burlington, CT 06013

(860)-550-5415

Site Hours: (Every other Tue. 11:15am-11:45am)

Delorenzo Towers Food Pantry

284 North Main Street

Bristol, CT 06010

(860)-589-3181

Site Hours: (PREFERABLY BY APP. -2nd/4th Fri. of the month 10am-12pm)

Gloria Dei Food and Diaper Distribution

355 Camp Street

Bristol, CT 06010

(860)-582-0629

Site Hours: (Drive thru Food Pantry: Every other Sat. 10am-12pm)

Grace Baptist Church Food Pantry

736 King Street

Bristol, CT 06010

(860)-582-3840

Site Hours: (2nd/3rd/4th Sat. of the month 10am-12pm)

(Drive thru Food Pantry: Every other Fri. 8:30am-9:15am)

Heritage Helps Food Pantry

48 Lewis Street

Bristol, CT 06010

(860)-589-6813

Site Hours: (1st Sat. of the month 10am-12pm, 3rd Mon. of the month 6pm-8pm)

Meals for Neighbors Food Pantry (Zion Lutheran Church)

27 Judd Street

Bristol, CT 06010

(860)-589-7744

Site Hours: (Soup Kitchen: Mon. & Tue. - 4:30pm-5:15pm)

(Drive thru Food Pantry: Mon. - Wed. – 10am-10:30am)

(BY APP. –In Person Food Pantry: Tue. & Th.)

New Horizons Living Centers, Inc. Food and Clothing Pantry

43 Prospect Street

Bristol, CT 06010

(860)-584-2105

Site Hours: (Wed. – 9am-12pm)

Salvation Army

19 Stearns Street

Bristol, CT 06010

(860)-583-4651

Site Hours: (BY APP. –In Person Food Pantry: Mon. – Fri. 8:30am-1:30pm)

(Soup Kitchen: Mon., Wed., Fri. – 11:30am-1pm)

Supplemental Nutrition Assistance Program (SNAP)

1(855)-626-6632

www.connect.ct.gov

Site Hours: (Mon. – Fri. 8am-4:30pm)

Homeless Resources

Brian's Angels Homeless Outreach

99 Summer Street
Bristol, CT 06010
(860)-261-4411 Office/ (860)-995-6858 Cell
Site Hours: (Tue. – Sun. 12pm-3pm)
(Meals available Tue. – Sun. 1pm-2:30pm)

St. Vincent DePaul Mission of Bristol (Shelter)

19 Jacobs Street
Bristol, CT 06010
(860)-589-0702
No open site hours. Must call 211 for intake.

St. Vincent DePaul Mission of Bristol (Resource Center)

19 Jacobs Street
Bristol, CT 06010
(860)-589-8238
Site Hours: (Mon. – Fri. 10am-5:30pm)

- ❖ The walk-in center dedicated to serving individuals and families who are homeless. Assistance or referrals to community providers for employment, medical, and discussing housing options. Computer Lab, Showers and literature for additional resources are also available.

The Agape House

43 School Street
Bristol, CT 06010
(860)-261-5733
Site Hours: (Mon. – Sat. 8am-12pm)
(Meals available Mon. – Sat. 8am-11:30am)

Housing Services

Bristol Housing Authority (BHA)

164 Jerome Avenue
Bristol, CT 06010
(860)-582-6313
Site Hours: (Mon., Tue., Wed., Fri. 8:30am-4:30pm) (Th. 1pm-4:30pm)

- ❖ BHA can connect you to different housing vouchers and programs that are applicable to you based on your economic status.

Connecticut Fair Housing Center (CFHC)

60 Popieluszko Court
Hartford, CT 06106
(860)-247-4400
Site Hours: (Mon. – Fri. 9am-5pm)

- ❖ CFHC ensures that all persons have equal access to housing opportunities without discrimination. They conduct education, and outreach, while promoting compliance with federal and state housing laws.

Mental Health and Addiction Services

Access Line

1(800)-563-4086

- ❖ The Access Line is used for 24/7 access to substance abuse treatment, including detox and transportation.

Beacon Health Options

(877)-552-8247
500 Enterprise Drive Suite 3D
Rocky Hill, CT 06067
Site Hours: (Mon. – Fri. 9am-7pm)

- ❖ Beacon Health options is able to connect you to Behavioral Providers, Medication Managers, and IOP's. (HUSKY INSURANCE REQUIRED)

Bristol Hospital Counseling Center

420 North Main Street
Bristol, CT 06010
(860)-583-5858
Site Hours: (Mon. – Fri. 9am-5pm)

- ❖ A Behavioral Health Center that accepts both Medicaid and Medicare.

Community Mental Health Affiliates (CMHA)

233 Main Street
New Britain, CT 06051
Services/Appointments: (860)-224-8192
Mobile Crisis Service: (203)-974-7300
Site Hours: (Mon. – Fri. 8am- 5pm)

DMHAS Addiction Services Availability

410 Capitol Avenue Floor 4
Hartford, CT 06106
(860)-418-7000
Visit their website @ www.ctaddictionservices.com
Site Hours: (Mon. – Fri. 8am- 4:30pm)

- ❖ This website lists all Detox/Rehab programs in CT, with contact information, as well as how many bed openings are available since the time the site was updated.

Husky Health CT: Intensive Care Management (ICM)

1(800)-440-5071

- ❖ ICM provides care coordination for members with multi-morbid conditions (a number of behavioral health/medical needs). Nurses work directly with providers and patients to manage through a plan of care.

Mobile Crisis

211 (CALL & Press 1)
*Available 24HRS—365 DAYS
Hours of dispatch: (Mon. – Fri. 6am-10pm)
(Weekends and Holidays 1pm-10pm)

- ❖ Mobile Crisis Intervention Services is for anyone experiencing mental health distress and is in immediate need of professional help. A Mobile Crisis provider will dispatch a trained mental health clinician to the individual's location, and address the crisis. The team will continue to follow up for up to six weeks.

National Suicide Prevention Line

1(800)-273-8255 (CALL) – (For Veterans: Press 1)
741741 (TEXT “MHFA”)
838255 (TEXT for Veterans)
suicidepreventionlifeline.org (CHAT)
*Available 24HRS—365 DAYS

Peaceful Mind

123 Middle Street
Bristol, CT 06010
(860)-281-2280
Site Hours: (Mon. – Th. 9am-4pm) (Fri. & Sat. 9am- 5pm)

- ❖ Offers Behavioral Health and Wellness services. They offer individual therapy, couples therapy, family therapy, and medication management. Accepts all insurance.

Safe Harbor Warm Line

1(800)-258-1528

Hours: (Every night 5pm – 10pm)

- ❖ This line is for those who are not in an emergency or crisis, but need someone to talk with.

Suicide & Crisis Lifeline

988 (CALL OR TEXT)

*Available 24HRS—365 DAYS

The Root Center

1098 Farmington Avenue

Bristol, CT 06010

(860)-589-6433

Site Hours: (Mon. – Fri. 5:30am-1:30pm) (Sat. 6am-9am)

- ❖ The Root Center is a Methadone Clinic that offers MAT, as well as Behavioral Health Services. They have an Intensive Outpatient Program, Individual Counseling, Family Therapy, and Group Therapy.

The Trevor Project

1(866)-488-7386 (CALL)

678678 (TEXT “START”)

*Available 24HRS—365 DAYS

- ❖ The Trevor Project focuses on suicide prevention efforts among lesbian, gay, bisexual, transgender, queer, and questioning youth.

Cash Assistance

Department of Labor

260 Lafayette Street

New Britain, CT 06053

(860)-827-6260

Site Hours: (Mon. – Fri. 8am-4:30pm)

- ❖ Apply for Unemployment Insurance (UI) @ www.ctdol.state.ct.us

Department of Social Services

30 Christian Lane
New Britain, CT 06051

1(855)-626-6632

Site Hours: (Mon., Th., Fri. 8am-4:30pm) (Tue. 8am-11am)

- ❖ Apply for Health Insurance, Food Stamps, and/or Cash Benefits @ www.connect.ct.gov under “Apply for Benefits”.

Financial Education Classes

(860)-582-9559 x 402

nmikloskey@uwestcentralct.org

Contact: Nancy Mikloskey

MyFreeTaxes

www.myfreetaxes.com

- ❖ This is a free, easy, and secure website to file state and federal taxes online. Individuals and families must earn \$66,000 or less to be able to utilize this source.

Prescription Discount Program

www.FamilyWize.org

- ❖ This free FamilyWize prescription drug discount card saves an average of 30% or more or \$20 on the cost of prescription drugs for people with no insurance and for medicine not covered by an insurance plan or Medicare.

Social Security Administration

1 Herald Square 2nd Floor Suite 3

New Britain, CT, 06051

1(800)-772-1213

Site Hours: (Mon. – Fri. 9am-4pm)

- ❖ Apply for SSI, SSDI, and/or Medicare through ssa.gov

Volunteer Income Tax Assistance (VITA)

(860)-356-2000 (CALL FOR APP.)

(860)-582-9559 (CALL FOR INFO/Q'S)

Contact: Nancy Micloskey

- ❖ This program provides low-income workers and families with free tax preparation and filing. All volunteers at the site are IRS-certified. If your household income is less than \$58,000, then you are eligible to have your taxes done with VITA.

Communication Assistance (Providers in CT)

Access Wireless –[accesswireless.com/1\(888\)-900-5899](http://accesswireless.com/1(888)-900-5899)

Assurance Wireless –[assurancewireless.com/1\(888\)-321-5880](http://assurancewireless.com/1(888)-321-5880)

Life Wireless –[lifewireless.com/1\(888\)-453-3620](http://lifewireless.com/1(888)-453-3620)

Safe Link Wireless –[safelinkwireless.com/1\(877\)-384-2575](http://safelinkwireless.com/1(877)-384-2575)

Etc...

Transportation Services

Connecticut ADA Paratransit Resource Center

(203)-365-8522 x2061

www.ctada.com

- ❖ Paratransit is a shared ride through advanced reservation service to persons with disabilities who are unable to use the public bus service. Must fill out an application.

Dial-A-Ride

(HRA) 55 South Street

Bristol, CT 06010

(860)-589-6968

Hours: (Mon. –Fri. 8:30am-4:30pm)

- ❖ Dial-A-Ride is a wheelchair accessible service for residents aged 55 years of age or older, or on social security disability. There is a \$50 annual fee that is required, or free if individual has DSS CONNECT Card.

VEYO Transportation

(855)-478-7350 (CALL)

*Available 24HRS—365 DAYS

- ❖ VEYO is a Non-Medical Emergency Transportation (NEMT) service that provides free transportation to those who do not have the means of their own travel to health related visitations.

Domestic Violence Resources

CT Safe Connect

(888)-774-2900 (CALL OR TEXT)

www.ctsafeconnect.com

National Domestic Violence Hotline

(800)-799-7233 (CALL)

88788 (TEXT “START”)

<https://www.thehotline.org/identify-abuse/>

Prudence Crandall Center

594 Burritt Street

New Britain, CT 06050

(860)-225-5187

OR

Hotline: 1(888)-774-2900

Site Hours: (Mon. – Fri. 24hrs)

- ❖ PCC helps individuals achieve lives free of domestic violence by providing care, advocacy, support, and education.

Legal Services

Commission on Human Rights and Opportunities (CHRO)

55 West Main Street, #210

Waterbury, CT 06702

(203)-805-6530

Site Hours: (Mon. – Fri. 8am-5pm)

- ❖ CHRO works to eliminate discrimination through civil and human rights law enforcement, and to establish equal opportunity and justice for all.

Greater Hartford Legal Aid

999 Asylum Avenue 3rd Floor

Hartford, CT 06105

(860)-541-5000

Site Hours: (Mon. – Fri. 8:30am-4:30pm)

- ❖ They provide statewide legal services for low income individuals who are 60 years or older. Hartford’s location is closest to Bristol. (Other agencies available around CT).

Statewide Legal Services Hotline

(800)-453-3320

www.slsct.org

Hours: (Mon. – Fri. 9am-12pm, 1pm-2pm)

U.S. Citizenship and Immigration Services (USCIS)

1(800)-375-5283

www.uscis.gov