

QUALIFIED FOOD OPERATOR/CERTIFIED FOOD PROTECTION MANAGER

NOTE: A ‘qualified food operator’ (QFO) is also known as a ‘certified food protection manager’ (CFPM).

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)

Each person owning, operating or managing any food service establishment, itinerant food vending establishment, or food catering establishment designated either as a class III or class IV shall be a qualified food operator or shall employ on-site at least one (1) qualified food operator who is in a supervisory position at said establishment. Qualified Food Operator (QFO) is a food operator employed in a full-time position who has demonstrated knowledge of safe food handling techniques. The demonstration of knowledge requirement can be met by passing one of the approved exams listed below. [Full-time position means 30 hours per week or the number of hours per week the food establishment is open for business, whichever is less. Supervisory position means that position of a person who directs and inspects the performance of food service workers.]

The following offerings are intended for food workers seeking to fulfill the Qualified Food Operator requirement for Class III & IV food service establishments. Currently there are four exams that have been approved by the Department of Public Health to meet the QFO requirement, but these exams are offered by a number of consultants/ organizations. The schedule of exam offerings is not intended to be all-inclusive, as there may be other exam schedules that we have not received. Individuals interested in a QFO exam should inquire as to which exam is used to ensure it is one of the 4 approved exams. It may be helpful to call your local health department as many offer the approved exams and training themselves. If you would like to have information about your exam offering posted, contact the Food Protection Program at 860-509-7297.

CONNECTICUT APPROVED EXAMS

- **Prometric exam** (formerly Thomson Prometric, Experior, National Assessment Institute, Chauncey, & Educational Testing Service) exam is available as bilingual in English, Spanish, Korean, Chinese (Traditional), Vietnamese. <http://www.prometric.com/foodsafety/default.htm> Approved exam is “Certified Professional Food Manager”
- **National Registry of Food Safety Professionals/Environmental Health Testing** (exams are bilingual English, Spanish, modern Chinese, traditional Chinese, Vietnamese, Korean, Arabic, Japanese) (textbook: English, Spanish) 1-800-446-0257 www.nrfsp.com Approved exam is “Food Manager Certification”
- **ServSafe exam** (Educational Foundation of National Restaurant Association) 800-765-2122, ext. 6703 <http://www.servsafe.com> On-line training is available. Exam is available as bilingual in English, Spanish, Chinese, Korean, French Canadian, Japanese, and Large Print. Approved exam is “Food Protection Manager Certification”
- **360training- Learn2Serve** 877-881-2235, visit at: www.360training.com, email: support@360training.com Approved exam is “Certified Food Manager”

Sponsored Classes and Exams 2020

Sponsor	Phone	Location	Dates	Exam Information
Ledge Light Health District https://llhd.org/places-we-inspect/food-safety-education/	860-448-4882	Ledge Light Health District 216 Broad Street New London, CT	1/13/20, 3/9/20, 5/11/20 7/13/20, 9/14/20, 11/9/20	ServSafe course and exam used. Course/exam is \$180 p/person and must be paid in advance. See website for all details.
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Best Western 11 Stoney Hill Road Bethel, CT	2/4/20 (English and Spanish) *more courses available- see website for more details.	National Registry of Food Safety Professionals (ServSafe available) \$199.00 p/person
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Comfort Inn & Suites 363 Roberts Street East Hartford, CT	2/5/20 (English and Spanish) *more courses available- see website for more details.	

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American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Sheraton Hotel 700 E. Main Street Stamford, CT	2/24/20 (English and Spanish) *more courses available- see website for more details.	<p>ServSafe Exam (Tests may be taken in English, Spanish, Chinese or Korean upon request.) \$150 for CRA Members \$160 for Sysco Customers \$170 for Non-Members Register for classes online: www.ctrestaurant.org/servsafe</p>
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Quality Suites Hotel 1500 South Avenue Stratford, CT	1/21/20 (English and Spanish) *more courses available- see website for more details.	
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Best Western Executive Hotel 490 Saw Mill Road West Haven, CT	1/20/20 and 2/25/20 (English & Spanish) *more courses available-see website for more details.	
CT Restaurant Association www.ctrestaurant.org	860-278-8008	Hamden- Eli's on Whitney	2/10/20, 5/11/20, 8/10/20 10/19/20 (Spanish), 11/9/20, 12/21/20	
CT Restaurant Association	860-278-8008	Rocky Hill- Sysco Center	1/6/20, 2/3/20, 3/2/20 4/6/20, 5/4/20, 6/1/20 7/6/20, 8/3/20, 9/14/20 10/5/20, 11/2/20, 12/7/20	
CT Restaurant Association	860-278-8008	New Haven- So. Central CT Regional Water Authority	1/27/20, 7/13/20, 11/23/20	
CT Restaurant Association	860-278-8008	Vernon- Wood n' Tap	3/23/20 (Spanish)	
CT Restaurant Association	860-278-8008	Hartford- Wood n' Tap	1/21/20, 3/16/20, 5/18/20 7/20/20, 9/21/20, 10/19/20	
CT Restaurant Association	860-278-8008	Newington- Wood n' Tap	2/18/20, 4/20/20, 6/15/20 8/17/20, 11/16/20	
CT Restaurant Association	860-278-8008	Fairfield- Little Pub	2/24/20, 4/27/20, 6/22/20 7/27/20, 9/28/20, 10/26/20	
CT Restaurant Association	860-278-8008	Branford- Eli's on Whitney	3/9/20, 6/8/20, 8/31/20 11/30/20	
CT Restaurant Association	860-278-8008	Plainville- J.Timothy's	3/30/20, 6/29/20	
CT Restaurant Association	860-278-8008	Milford- Subway HQ	1/13/20, 4/13/20, 8/24/20	
CT Restaurant Association	860-278-8008	Groton- Ella T Grasso Tech	5/26/20, 10/12/20	
CT Restaurant Association	860-278-8008	New Haven- Gateway CC	3/23/20, 12/14/20	
QFO Consulting Center QFOconsultingcenter@outlook.com	203-592-9263	Southington, Plainville, Bristol, Newington, Meriden, Middletown. Will also travel to client location to provide personal classes between the scheduled dates.	1/20/20, 2/17/20, 3/15/20 4/19/20, 5/17/20, 6/14/20 7/12/20, 8/16/20, 9/13/20 10/12/20, 11/15/20, 12/13/20	National Registry of Food Safety Professionals. Exams can be taken in English, Spanish, Chinese or Korean upon request.
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Holiday Inn 120 Laning Lane Southington, CT	1/28/20, 3/24/20, 5/19/20 7/28/20, 9/29/20, 12/1/20	ServSafe Exam, Email foodsafetypa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Holiday Inn 100 East River Road East Hartford, CT	1/27/20, 3/23/20, 5/18/20 7/27/20, 9/28/20, 11/30/20	
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Quality Inn 1500 South Avenue Stratford, CT	1/14/20, 3/10/20, 5/5/20 7/14/20, 9/15/20, 11/10/20	

Sponsored Classes and Exams 2020

Sponsor	Phone	Location	Dates	Exam Information
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Best Western 490 Saw Mill Road West Haven, CT	1/29/20, 3/25/20, 5/20/20 7/29/20, 9/30/20, 12/22/20	
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	La Quinta 116 Newtown Road Danbury, CT	1/13/20, 3/9/20, 5/4/20 7/13/20, 9/14/20, 11/9/20	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Holiday Inn 100 East River Road East Hartford, CT 06108	1/8/20, 2/5/20, 3/5/20 4/1/20, 5/4/20, 6/1/20	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 63 Grand Street Waterbury, CT 06702	1/22/20, 2/13/20, 3/16/20 4/21/20, 5/20/20, 6/23/20	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Hilton Garden Inn Norwalk, CT 06851	1/27/20, 3/25/20, 5/18/20	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 30 Whalley Avenue New Haven, CT 06511	1/13/20, 2/10/20, 3/9/20 4/14/20, 5/11/20, 6/15/20	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Holiday Inn Express 89 Mill Plain Road Danbury, CT 06811 203-205-0800	2/3/20, 4/7/20, 6/8/20	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 181 W. Town Street Norwich, CT 06360 860-886-2600	1/21/20, 2/17/20, 3/17/20 4/20/20, 5/19/20, 6/22/20	
Westchester Food Safety www.westchesterfoodsafety.com email: info@westchesterfoodsafety.com	914-309-6572	631 Mindland Avenue Rye, NY 10580 (One Exit Away from Greenwich CT)	1/6/20, 1/27/20, 2/11/20 2/24/20, 3/11/20, 3/27/20 4/8/20, 4/28/20, 5/12/20 5/27/20, 6/9/20, 6/30/20 8/3/20, 8/25/20, 9/9/20 9/24/20, 10/6/20, 10/20/20 11/3/20, 11/19/20, 12/1/20 12/18/20	
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Many Locations, call or visit website.	Many dates available, call or visit website.	ServSafe Exam, Pre-registration suggested Visit website for more information
Victoria Hart foodsafetyvri@gmail.com	508-596-4169 401-660-8605	Call or email for availability.	Course and exam are exclusively in Spanish . Call or email for availability.	ServSafe and National Registry of Food Safety Professionals
KLR Environmental Consultants, LLC klrenvironmental@gmail.com	203-823-8861			National Registry of Food Safety Professionals
The Petersen Group LLC Instructor: Rick Petersen	203-595-6590 203-570-3735	Will travel to client's location – teach class/administer exam		ServSafe
FRESH Training Instructor: Judy Wrenn	203-881-9304	Will teach throughout CT		ServSafe, Prometric, National Registry of Food Safety Professionals
Health Education & Consulting Instructor: Ed Briggs	203-775-2924 203-858-7847			National Registry of Food Safety Professionals

Sponsored Classes and Exams 2020

Sponsor	Phone	Location	Dates	Exam Information
StateFoodSafety.com www.statefoodsafety.com	801-494-1416	Online prep course (ANSI accredited)		Exam at local testing facility- National Registry of Food Safety Professionals or Prometric

<u>Testing Centers, if course is not taken in person</u>				
Prometric Testing Center www.prometric.com	There are Prometric Test Centers in Glastonbury, Hamden, Norwalk, East Longmeadow MA, and Warwick RI	Exam type: Prometric Environmental Health & Safety Testing. Exam is Certified Professional Food Manager. Exam date must be scheduled in advance.		
Professional Server Certification Corporation www.onlinefoodsafetyclass.com	866-378-0203 605-427-2911	Online training		Food safety training for food managers is on line. Student may take exam at any Prometric center www.prometric.com
TAP Series Food Safety Mgr. Cert. Training www.tapseries.com	888-826-5222	Online Training		Exams are scheduled with the provider by appointment.
National Environmental Health Assoc. (NEHA) www.nehatraining.org www.learn2serve.com	800-442-1149	Online self-study course		Preparation for approved exams Take exam at Prometric Testing Center

RESPONSIBILITIES OF QUALIFIED FOOD OPERATORS

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)

The qualified food operator is responsible for operating the food service establishment, itinerant food vending establishment, and catering establishment in compliance with all the provisions of section 19-13-B42, B48, and B49 of the Regulations of Connecticut State Agencies. The qualified food operator of each foodservice establishment, itinerant food vending establishment, and catering establishment is responsible for ensuring training of food preparation personnel. All such personnel shall receive training that shall include but not necessarily be limited to: instruction in proper food temperature control; food protection; personal health and cleanliness; and sanitation of the facility, equipment, supplies and utensils. The qualified food operator shall maintain written documentation of a training program and training records of individual employees, and shall make these records available to the local health department upon request.

QUALIFIED FOOD OPERATOR NOT PRESENT

Connecticut Public Health Code Sections 19-13B-42(S)(8)(B), B48(j)(7)(B), AND B49(t)(7)(B)

The owner/operator of the food service establishment, itinerant food vending establishment, and catering establishment shall designate an alternate person who has complied with Section 19-13-B42(s)(6) to be in charge at all times when the qualified food operator cannot be present. This alternate person in charge shall be responsible for: ensuring that all employees comply with the requirements of this section, and that foods are safely prepared; handling emergencies; admitting the inspector; and receiving and signing their inspection report.

REPLACEMENT OF QUALIFIED FOOD OPERATOR

Connecticut Public Health Code Sections 19-13B-42(s)(7), B48(j)(6), B49(t)(6)

Whenever the qualified food operator terminates employment, is terminated or is transferred, the person owning, operating or managing the food service establishment, itinerant food vending establishment, and catering establishment shall notify the local health department in writing. A replacement qualified food operator shall be employed within sixty (60) days from the date of termination or transfer of the qualified food operator.